

# ANGELA AHN

## User Experience Designer

*Listen and empathize with users, so you can create for them.*

## CONTACT

www.angelaahn.com

(909) 477-7741

angelaashley@gmail.com

## WORK EXPERIENCE

**UX Designer** at Project Narnia | Mar. 2017 - Present

- Design a mobile application to reduce waste by increasing communication between charities and donors
- Conduct user testing with stakeholders and iterate based on feedback

**UX / UI / Product Designer** at LendingQB | Mar. 2016 - Present

- Create a living style guide and design a color theme customization feature to allow mortgage lenders to market their Third Party Originator desktop portals to brokers and increase sale
- Update the entire web application and portals to be responsive
- Redesign the LendingQB system following Material Design Guidelines
- Design a unified dashboard to remove processors' and underwriters' need for external tracking systems
- Design a communication feature to decrease turnaround between lenders and vendors
- Lead user testing by creating surveys and interview templates
- Create internal documentation on UX Design and Research

**Integration Product Designer** at LendingQB | Dec. 2014 - Mar. 2016

- Design web services to allow users with custom UI to interact with LendingQB
- Conduct functional/compatibility/integration testing on new features
- Design data mappings between loan data from LendingQB system to XML payload

**Faculty Advisor** at Envision (Engineer & Tech.) | Jun. 2014 - Aug. 2014

**English-Korean Interpreter** at NWLS | Apr. 2014 - Jun. 2014

## EDUCATION

**UX Design** at General Assembly | Nov. 2016 - Feb. 2017

**Web Design (HTML / CSS)** at UC Irvine Ext. | Sep. 2016 - Nov. 2016

**Bachelor of Arts, Mathematics** at UC Berkeley | Aug. 2009 - Dec. 2013

- Major GPA: 3.53
- Dean's Honors List
- Study Abroad:  
University of Cambridge  
Lund University

## SKILLS

User Research  
User Interview  
Contextual Inquiry  
Competitive Analysis  
User Persona  
User Flow  
User Journey Map  
High-Fidelity Wireframe  
Rapid Prototype  
User Test  
UI Style Guide

## TOOLS

Sketch  
Figma  
InVision  
Adobe XD  
Adobe InDesign  
HTML5/CSS3  
Balsamiq  
Snagit  
Confluence  
FogBugz

## RECOGNITION

**Competent Communicator**

at Toastmasters Int'l -  
MeridianMasters  
- **1st Place Winner** at  
Humorous Speech

**Design Chair** at  
Relay for Life

## LANGUAGES

English  
Korean