

ANGELA AHN

User Experience Designer

Listen and empathize with users, so you can create for them.

CONTACT

www.angelaahn.com

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WORK EXPERIENCE

UX Designer at Project Narnia | Mar. 2017 - Present

- Design a mobile application to reduce waste by increasing communication between charities and donors
- Conduct user testing with stakeholders and iterate based on feedback

UX / UI / Product Designer at LendingQB | Mar. 2016 - Present

- Create a living style guide and design a color theme customization feature to allow mortgage lenders to market their Third Party Originator desktop portals to brokers and increase sale
- Update the entire web application and portals to be responsive
- Redesign the LendingQB system following Material Design Guidelines
- Design a unified dashboard to remove processors' and underwriters' need for external tracking systems
- Design a communication feature to decrease turnaround between lenders and vendors
- Lead user testing by creating surveys and interview templates
- Create internal documentation on UX Design and Research

Integration Product Designer at LendingQB | Dec. 2014 - Mar. 2016

- Design web services to allow users with custom UI to interact with LendingQB
- Conduct functional/compatibility/integration testing on new features
- Design data mappings between loan data from LendingQB system to XML payload

Faculty Advisor at Envision (Engineer & Tech.) | Jun. 2014 - Aug. 2014

English-Korean Interpreter at NWLS | Apr. 2014 - Jun. 2014

EDUCATION

UX Design at General Assembly | Nov. 2016 - Feb. 2017

Web Design (HTML / CSS) at UC Irvine Ext. | Sep. 2016 - Nov. 2016

Bachelor of Arts, Mathematics at UC Berkeley | Aug. 2009 - Dec. 2013

- Major GPA: 3.53
- Dean's Honors List
- Study Abroad:
University of Cambridge
Lund University

SKILLS

User Research
User Interview
Contextual Inquiry
Competitive Analysis
User Persona
User Flow
User Journey Map
High-Fidelity Wireframe
Rapid Prototype
User Test
UI Style Guide

TOOLS

Sketch
Figma
InVision
Adobe XD
Adobe InDesign
HTML5/CSS3
Balsamiq
Snagit
Confluence
FogBugz

RECOGNITION

Competent Communicator

at Toastmasters Int'l -

MeridianMasters

- **1st Place Winner** at

Humorous Speech

Design Chair at

Relay for Life

LANGUAGES

English

Korean